Important Information

The examination for this course will be given on Thursday, October 30 from 8:30am–11:45am and 1:30pm–4:45pm and will consist of six hours of written-answer questions. A read-through time will be given prior to the start of the exam—15 minutes in the morning session and 15 minutes in the afternoon session. Information regarding registering for exams is available on the Exam Registration page.

Study notes are part of the required Course of Reading and are not available electronically. The Introductory Study Note has a complete listing of all study notes. Candidates must order the Complete or Revision study notes from the Society of Actuaries using the Study Note Order Form. Past exams are available on the Exam Archives page of the SOA web site under Multiple Choice/Essay Examinations.

Candidates should be sure to check the <u>Updates</u> page of the web site periodically for additional corrections or notices.

The candidate should be very familiar with the Learning Objectives as described in the Basic Education Catalog. These Learning Objectives are the first ingredient in developing the syllabus and also guide the examination committee when writing questions. The Learning Objectives set out the cognitive level needed to pass this exam. You will notice that the candidates are expected to "analyze," "explain," "calculate," "describe," "apply," etc. While studying the syllabus material, candidates may want to refer back to the Learning Objectives to remain focused on the goals of the exam.

Exam: ILA - DP

Learning Objectives

1. Describe the product development process and how it applies to product development and design

Learning Outcomes

The candidate will be able to:

- A. Describe the steps in the control cycle process within the context of product development
 - i) ID problem
 - ii) Design product
 - iii) Monitor
- B. For a given product/situation, describe the steps in the product development process
 - i) Idea Generation
 - ii) Feasibility
 - iii) Planning the design
 - iv) Setting out the requirements
 - v) Actuarial development
 - Assumptions
 - Profit measures
 - Modeling features or benefits
 - Equity linked (B-S)
 - Embedded options
 - ROP
 - Secondary guarantees
 - Payout Annuity Benefits
 - Etc
 - Investment Strategy
 - Choice of Model
 - vi) Launch the product
- C. Describe the iterative processes in the planning, and actuarial development steps
- D. Manage a product once it's on the books given its pricing, describe reasons why actual varies from expected given a situation and recommend changes to non-guaranteed elements for deviations from expected

- Atkinson & Dallas, Life Insurance Products and Finance, 2000, Chapters 2, 3, 4, 5, 11, 14
- LOMA, Life and Health Ins. Marketing, Third Edition, 2003, pp.242-243
- ILA-D100-07: World- Class New Product Development Dimancescu and Dwenger, 1996 chapters 3, 4, 5 and 6.
- ILA-D101-07: Product Development Trends
- ILA-D102-07: Equity Indexed Annuities: Product Design and Pricing Considerations
- ILA-D103-07: Innovative Financing: Life Insurance Securitization, January 2006
- ILA-D111-07: LOMA, Product Design for Life Insurance & Annuities, Chapter 1 and Chapter 2 pages 31-33
- ILA-D112-08: Valuation of Living and Death Benefit Guarantees for Variable Annuities, pp. Sections 1 through 4.1.4 (pp. 3-15)
- ILA-D803-07: Role of the Actuary in Product Roll-out
- Shane Chalke, "Macro Pricing: A Comprehensive Product Development Process", TSA XLIII, 1991 http://www.soa.org/library/research/transactions-of-society-of-actuaries/1990-95/1991/january/tsa91v436.pdf
- "Incorporating Dynamic Policyholder Behavior Assumptions into Pricing of Variable Annuities", Rebecca Scotchie, Product Matters, September 2006 http://66.216.104.119/library-pdf/PDN0609.pdf
- Inflation-Indexed Income Annuities: Pricing Considerations and Investment Strategies, Simpa Baiye, Product Matters, September, 2006 http://66.216.104.119/library-pdf/PDN0609.pdf
- Pitfalls in EI Products, Product Development News, March 1998
 http://www.soa.org/library/newsletters/product-development-news/1998/march/pdn9803.pdf
- Equity Indexed Universal Life: The Devil's in the Details, Product Matters!, August 2005 http://www.soa.org/library/newsletters/product-development-news/2005/august/pdn0508.pdf
- Variable Annuity Risk and Seeking the Perfect Hedge, Product Matters!, July 2003 http://www.soa.org/library/newsletters/product-development-news/2003/july/pdn0307.pdf
- What's Backing Your Life Insurance Guarantee?, The Actuary, February 2005
 http://www.soa.org/library/newsletters/the-actuary-magazine/2005/february/wha2005february.aspx
- VUL Secondary Guarantees: Catalyst for Sales Rebound", Product Matters!, July 2003
 http://www.soa.org/library/newsletters/product-development-news/2003/july/pdn0307.pdf
- Managing Variable Policyholder Behavior Risk, Product Matters!, March 2005
 http://www.soa.org/library/newsletters/product-development-news/2005/march/pdn0503.pdf
- Return of Premium Term, Product Matters!, July 2004
 http://www.soa.org/library/newsletters/product-development-news/2004/july/pdn0407.pdf
- Term Mortality and Lapses, Product Matters!, August 2005 http://www.soa.org/library/newsletters/product-development-news/2005/august/pdn0508.pdf
- "Designing & Pricing LTCI Combination Products", Long Term Care News, December 2004 http://www.soa.org/library/newsletters/long-term-care/2004/december/ltc0412.pdf
- Does Preferred Wear Off? Product Matters, July 2004 http://www.soa.org/library/newsletters/product-development-news/2004/july/pdn0407.pdf
- Mortality Table Slope the Discussion Goes On, Product Matters July 2004 http://www.soa.org/library/newsletters/product-development-news/2004/july/pdn0407.pdf
- The Process of Premium Formulation, Bob Shapiro, 50th Anniversary Monograph http://www.soa.org/library/research/transactions-of-society-of-actuaries/1982/january/tsa82v3418.pdf
- Lapse Experience Under Lapse Supported Products, Product Matters!, December 2005 http://www.soa.org/library/newsletters/product-development-news/2005/december/pdn-2005-iss63-lebel.pdf

Exam: ILA - DP

Learning Objectives

2. Understanding the drivers for product design (the idea step)

Learning Outcomes

For a given context or product, the candidate will be able to:

- A. Identify customers internal and/or external
- B. Analyze the advantage/disadvantages of different internal drivers
- C. Analyze how the forces of the economy and demographics, impact product design
- D. Analyze consumer behavior impact product design.
- E. Analyze how the forces of the marketplace and competition impact product design.
- F. Describe the questions to ask the sales and marketing (incl. Agents, brokers and direct marketing)
- G. Describe how investment policy can impact design
- H. Describe how tax/regulation can drive (not just constrain) product design

- Atkinson & Dallas, Life Insurance Products and Finance, Chapter 8
- Desrochers et al., *Life Insurance and Modified Endowments Under IRC §7702 and §7702A*, 2004, Chapters 2 and 6
- Hardy, Investment Guarantees, 2003, pp. 14 & 142–143
- LOMA, Life and Health Insurance Marketing, , Third Edition, 2003, Chapters 5-9, 12-17
- Marketing for Actuaries, 2000 Edition, All Chapters

Exam: ILA - DP

Learning Objectives

3. Understand the feasibility step of product design (prudent, practical)

Learning Outcomes

For a given context or product, the candidate will be able to:

- A. Describe considerations for prudent and practical decision making
- B. Assess the risks underlying the design of certain products and features within those products as well as suggestions as to the management of such risks.
- C. Describe and Analyze the tax and regulatory constraints policyholder perspective

Syllabus Resources

- Atkinson & Dallas, *Life Insurance. Products and Finance*, 2000, Chapter 2
- Desrochers et al., Life Insurance and Modified Endowments Under IRC §7702 and §7702A, 2004, Chapters 1, 2, 3, 4, 6 and 9
- Hardy, Investment Guarantees, 2003, Chapter 1
- ILA-D104-07: Easton and Harris *Actuarial Aspects of Individual Life Insurance and Annuity Contracts*, chapter 3 The Product Development Process
- ILA-D111-07: LOMA, Product Design for Life Insurance & Annuities, Chapter 1
- ILA-D800-07: Life Insurance and Annuity Nonforfeiture Practices
- ILA-D801-07: NAIC Standard Nonforfeiture Law for Life Insurances: Sections 1-4, 5c, 6-9
- ILA-D802-07: NAIC Standard Nonforfeiture Law for Individual Deferred Annuities
- ASOP #1 Nonguaranteed Charges or Benefits for Life Insurance Policies and Annuity Contracts http://www.actuarialstandardsboard.org/pdf/asops/asop001_092.pdf

Exam: ILA - DP

Learning Objectives

4. Understand how to plan for and design new products

Learning Outcomes

The candidate will be able to:

- A. Describe in detail the basic benefit/product types and their uses,
- B. Recommend designs for products and features to reach particular goals
- C. Demonstrate the integration of the results of the first steps into a recommended design

- Atkinson & Dallas, Life Insurance Products and Finance, 2000, Chapters 1 & 2
- ILA-D105-07: Life and Annuity Products and Features

Exam: ILA – DP

Learning Objectives

5. Consider the operational requirements for a particular product

Learning Outcomes

For a given context or product, the candidate will be able to:

- A. Identify gaps between the product design and the operations of the company and procedures and systems
- B. Recommend ways to close the gaps

- Atkinson & Dallas, Life Insurance Products and Finance, 2000, Chapter 2
- Hidden Costs of Administering Complex Products, Product Matters!, Nov. 2003 http://www.soa.org/library/newsletters/product-development-news/2003/november/pdn0311.pdf
- Hidden Costs of Product Complexity, Product Matters!, Nov. 2003
 http://www.soa.org/library/newsletters/product-development-news/2003/november/pdn0311.pdf
- 2006 Marketing and Distribution Section Product Implementation Survey Summary of Results, Product Matters! June 2007
 - http://www.soa.org/library/newsletters/product-development-news/2007/june/PDN0706.pdf

Exam: ILA - DP

Learning Objectives

6. Understand the relationship between the product design and the selection of appropriate assumptions for pricing the product (mortality, persistency, investment returns, expenses, etc.).

Learning Outcomes

The candidate will be able to:

- A. Identify the assumptions needed for a particular product design, including any embedded options, expenses, and reinsurance.
- B. Select appropriate assumptions for a given product design, reflecting
 - i) product characteristics
 - ii) available experience data
 - iii) the marketplace
 - iv) underwriting
 - v) distribution channel characteristics
- C. Explain the effect of each assumption on product pricing.
- D. Incorporate expenses (fixed, variable, marginal and taxes (income and premium)into product pricing
- E. How assumption setting reflects investment strategy e.g., hedging
- F. Special assumptions per special features eg equity-linked, invest crediting,
- G. Data Quality (experience studies)

- Atkinson & Dallas, Life Insurance Products and Finance, 2000, Chapter 3, Chapter 7, Chapter 9 and Chapter 13, Section 13.4 only
- Hardy, Investment Guarantees, 2003, Chapters 2, 6 and 8
- ILA-D102-07: Equity Indexed Annuities Product Design and Pricing Considerations Update
- ILA-D105-07: Life and Annuity Products and Features
- ILA-D106-07: Gross Premiums for Disability Waiver Benefits
- ILA-D107-07: Experience Assumptions for Individual Life Insurance and Annuities
- ILA-D108-07: Asset/Liability Management
- ILA-D109-07: Moody's Investors Service Corporate Default and Recovery Rates, 1920-2006
- Product Development Challenges in a Principles-Based World, Product Matters!, October 2007
 http://www.soa.org/library/newsletters/product-development-news/2007/october/pm-0710.pdf
- Press Release: Across America, Valuation Actuaries Are Being Warmly Welcomed to Product Development Project Teams, Product Matters! February 2007
 - http://www.soa.org/library/newsletters/product-development-news/2007/February/PDN0702.pdf
- The Responses of Life Insurance Pricing to Life Settlements, Product Matters!, September 2006 http://www.soa.org/library/newsletters/product-development-news/2006/september/PDN0609.pdf
- "Ending the Mortality Table"
 - $\underline{\text{http://www.soa.org/library/monographs/retirement-systems/living-to-100-and-beyond/2005/january/m-li05-1-ix.pdf}$
- ASOP #23 Data Quality
 - http://www.actuarialstandardsboard.org/pdf/asops/asop023 097.pdf

Exam: ILA - DP

Learning Objectives

7. Understand the use of profit measures in Pricing

Learning Outcomes

The candidate will be able to:

- A. Measure profitability
- B. Analyze array of profit measures
- C. Determine statutory vs. GAAP profit measures
- D. Describe the capital requirements for the product
- E. Recommend appropriate measure for particular problem your solving

Syllabus Resources

- Atkinson & Dallas, Life Insurance Products and Finance, 2000, Chapters 10 and 11
- Pricing in a Return-on-Equity Environment, TSA XXXIX, 1987
 http://www.soa.org/library/research/transactions-of-society-of-actuaries/1987/january/tsa87v3911.pdf
- Stochastic Pricing: Session 62 TS from November 2005 SOA Annual Meeting http://www.soa.org/files/pdf/062bk-annual05.pdf

Exam: ILA – DP

Learning Objectives

8. Understand pricing for particular features and benefits

Learning Outcomes

The candidate will be able to:

- A. Price products with different features including:
 - i) Riders
 - ii) Policyholder Dividends
 - iii) Equity linked (B-S)
 - iv) Embedded Options
 - v) ROP
 - vi) Secondary Guarantees
 - vii) Payout Annuity Benefits
 - viii) Reinsurance
 - ix) Crediting methodology
 - x) Other non-guaranteed elements
- B. Identify the most influential assumptions for the particular feature

- Atkinson & Dallas, *Life Insurance Products and Finance*, 2000, Chapter 13
- Hardy Investment Guarantees, 2003, Chapters 6, 8 (pp. 133-143), 12 and 13
- ILA-D102-07: Equity Indexed Annuities: Product Design and Pricing Considerations
- ILA-D105-07: Life and Annuity Products and Features
- ILA-D106-07: Gross Premiums for Disability Waiver
- ILA-D110-07: Policyholder Dividends
- Return of Premium Term, Product Matters! July 2004 http://www.soa.org/library/newsletters/product-development-news/2004/july/pdn0407.pdf
- ASOP #1, Nonguaranteed Charges or Benefits For Life Insurance Policies and Annuity Contracts

http://www.actuarialstandardsboard.org/pdf/asops/asop001_092.pdf

Exam: ILA - DP

Learning Objectives

9. Understand modeling approaches and interpretation

Learning Outcomes

The candidate will be able to:

- A. Explain how a stochastic model would be used for pricing
- B. Describe the advantages and disadvantages of stochastic and deterministic modeling approached
- C. Interpret results of a stochastic model

- Hardy, Investment Guarantees, 2003, Chapter 9.
- RSA Vol 27, #2 Session 86PD Stochastic Pricing http://www.soa.org/library/proceedings/record-of-the-society-of-actuaries/2000-09/2001/january/rsa01v27n286pd.pdf